

HCO POLICY LETTER OF FEBRUARY 24, 1964

RUNDOWN OF CASE SUPERVISOR HAT

The function of Case Supervisor is to see that cases are cracked. This applies to all cases, including Staff, HGC, Academy, PE and Co-Audit. The D of P D of T, Staff Co-Audit Director and PE Director continue to function as before, but are subject to the advices and instructions of the Case Supervisor in deciding what should be run on any case.

In order to understand the exact function of the Case Supervisor, read the following directive issued to the course at Saint Hill, together with Ron's instruction to John Lawrence, who took over the post.

These have been modified slightly to make them more applicable to Central Orgs.

Here is the Directive:

"The post of Auditing Supervisor is abolished since all instructors are doing auditing supervision as a training measure.

The missing action is that of Case Supervisor.

The Auditing Supervision done by all instructors quite rightly concentrates on student skill in auditing.

A Case Supervisor is needed, therefore, whose sole interest and concern is the advance of cases by any and various means.

The Case Supervisor will be instructed and supervised by the HCO Area Sec in the marking of folders and handling various cases and will take over the full handling of case folders as soon as feasible.

All problems having to do with the individual cases of students or pcs, any and all auditing assignments and all individual case problems are to be routed to the Case Supervisor.

In all questions of what is to be run on a student or pc, regardless of his situation in training, the word of the Case Supervisor, under the supervision of the HCO Area Sec., is final."

Here is Ron's instruction to John Lawrence:

"Dear John: From Conference Data,

You are going to be hopelessly tangled up on post if you put any time in on auditors. You are Case Supervisor. It's up to the other instructors to get auditors to audit.

You are not supposed to hang up on getting something done via the auditors. Only courtesy to inform the auditing instructors that some auditor is weak on something. But it's no part of your hat. You'll never get cases running if you try to do the jobs of the Auditing Instructors and your own job of Case Supervisor. That drops it right back in the rat race where it was - all supervision of auditors, no supervision of cases.

In your boots - and I've worn a hat like yours since Elizabeth days from time to time in Orgs - I don't recall one single interview with a staff auditor. As D of P I've handled auditors and cases via. But as a Case Supervisor when I was not D of P, I don't recall ever talking to a single Auditor about any case before I handled the folder or the case. I'd occasionally say "Run so and so" and check up in a day or two and if it hadn't been run (which was seldom) I'd walk in on the session and run it. No truck with the auditor. Why?

- (1) Auditors that haven't cracked a case haven't seen the case so why talk to them?
- (2) Auditors that won't or can't run what they're told need more training not more persuasion or a 5 minute ACC from me or you.
- (3) I was interested in the cases.

You will make a fatal error on post if you permit yourself to be interviewed

by Auditors and take their views of the case. See (1) just above.

Always assume the Auditor can and will run exactly what's ordered. If that assumption is incorrect don't vary your instruction. Do it yourself and say to Instructors "That auditor needs training".

I could go through this class pc to pc with folders and zoom every case present, so I expect you to. To do that I wouldn't talk to a single auditor - indeed, I'd shy off it like mad if I wanted to get my job done.

You are not the D of T. You are wearing my Case Cracker hat. Don't make like a D of P who has auditors to supervise and train. Just crack cases and smooth them out.

Every case you handle is awry in some basic ability as a pc so the field of action is unlimited.

Definitions: Auditing Supervisor - Supervises the auditing of auditors and helps them crack cases.

Instructor - Instructs in the science of auditing.

B of P - Supervises cases through staff auditor.

Case Supervisor - Keeps the cases looked over and winning, looks only at cases and advises what to run or runs it, interviews only cases, ignores auditors to the point of paying even very little real attention to auditor report comments or opinions.

Glad I had a look at this and a change to set it right because you would have drowned in all the faulty or non-observation going on. You've kept in the error that made the case run wrong in the first place. Non-Obnosis.

An auditor can be present if silent while you interview or run a case. Otherwise that's it.

I used to do a lot of starting a process right on a pc and then step out and tell the auditor - "O.K. that's what's to be done. Flatten it."

You from your position viewpoint have half a hundred pcs and only nominal auditor assistance. Your job is to see that cases get cracked. Your job is not to see that auditors get trained.

Best,

L. Ron Hubbard."

It will be seen from this that the function of the D of P is only changed to the degree that he has the specialized assistance of the Case Supervisory in cracking cases.

A final word to the Case Supervisor: Ron's instruction is: Know practically by heart the two Saint Hill Lectures of 4th February and 6th February 1964 - "Auditor Self-Criticism" and "Comm Cycle in Auditing". These two lectures are your bible.

Good hunting.

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